FREQUENTLY ASKED QUESTIONS – NATURAL WICKER

Question	Answer
What size is this basket?	Please check the listed dimensions before purchase and measure your space to ensure the basket fits your shelf, closet, laundry area, or room layout.
Is this a hard-sided box?	No. This is a woven wicker basket with natural flexibility. It is not a rigid plastic, wood, or metal storage box.
Why does the basket look slightly misshaped after unpacking?	Wicker may compress during shipping. Gently reshape the sides by hand and allow the basket to sit open for 24–48 hours.
How can I help the basket keep its shape?	Place it on a flat surface, fill it evenly, and avoid forcing oversized or heavy items inside.
What items can I store in it?	It is ideal for dry household items such as blankets, towels, laundry, toys, pillows, magazines, or everyday accessories.
Can I use it in a bathroom or laundry room?	Yes, but keep it away from standing water and long-term moisture. Use it for dry storage only.
How do I clean the basket?	Wipe with a soft dry or lightly damp cloth. Do not soak, bleach, or use harsh cleaning chemicals.
How can I make the basket last longer?	Avoid overloading, dragging, sitting on it, stacking heavy items on top, or exposing it to strong sunlight or moisture for long periods.